2017
Over-the-counter (OTC) Card for
FeelWell (HMO SNP)
BeWell (HMO SNP)

List of eligible & non-eligible items for purchase

Working with you hand-in-hand.

1.866.586.8044 | agewellnewyork.com
AgeWell New York OTC card

Buy over-the-counter (OTC) drugs and health-related items.

Card Number: 1234 5678 9123 4567 8912

Use for Eligible OTC Items

Medicare Advantage Prescription Drug Plan OTC Amount

**FeelWell**
$75 per month

**BeWell**
$50 per month

AgeWell New York Member Services
1.866.586.8044 | TYY/TDD: 1.800.662.1220
Monday-Friday: 8:00am-8:00pm EST.
EASY steps to using your AgeWell New York OTC card benefits

**Step 1: Activation**

To activate your Card, please call 1-888-682-2400 and enter your Card Number and your AgeWell New York Member ID.

**Step 2: Visit a participating retailer**

You may use your card at participating retail stores. You do not need a prescription and do not need to go to the pharmacy window. Remember to take your card with you as you will need the card to pay for your eligible items.

**Step 3: Pay for your items**

Gather your eligible items and proceed to the front of the store check out lanes. When you check out, swipe the card for payment. Eligible items up to the amount allowed by your plan will be covered. Any remaining balance will carry over until your next purchase. You must use the entire balance on the card before the end of each month.
Eligible Items

Abdominal Supports
Acid Controllers
Acne Medication
Adult Cough, Cold & Flu
Adult Pain Relief
Allergy & Sinus medications
Antacids
Antibiotic creams
Anti-diarrhea medications
Anti-fungal medications
Anti-gas medications
Anti-itch medications
Anti-parasitic Treatments
Bandages (band-aids)
Contact Lens Care
Cough Drops, Sore Throat
Denture Products
Diabetes Care Accessories
Diagnostic Products
Digestive Aids
Diuretics & Weight Loss
Cleansing & Detox
Drys (Epsom Salt & Boric Acid in First Aid)
Ear Care Elastic Bandages
External Pain Relief
Eye Preparations

You can use your card at the following representative stores:

- RITE AID
- Dollar General
- Walmart
- Family Dollar
- CVS/pharmacy
- Walgreens
- Duane Reade
Eligible Items Continued

First Aid Dressings
First Aid Kits & Supplies
First Aid Treatments
Foot Treatments
Hemorrhoidal Preparations
Incontinence supplies
Interdental, Gum Care, Etc.
Laxatives
Lip Care Medicated
Liquids (Alcohol & Peroxide in First Aid)
Medical Support-High
Compression
Mineral Supplements
Nasal/Sinus
Nicotine Patches, Gum, Etc.
Oral Remedies
Orthopedic & Surgical Support
Respiratory Treatments
Sleep Aids, Stimulants & Motion
Sickness Sun Protection (SPF 15+)
Stomach Remedies
Support Hose-Low Compression
Toothbrushes and Toothpaste
Urine Testing Vitamins, Multi-Vitamins & Minerals
Wart Removal Treatments
Weight Control (Tablets, Caps, Etc.)
Wound Care-Specialized

*Availability of products and brand name items may differ at participating retailer
Non-Eligible Items
you CANNOT purchase these items with your card

<table>
<thead>
<tr>
<th>Alternative medicines; botanicals</th>
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<tbody>
<tr>
<td>herbals, probiotics, and neutraceuticals</td>
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<tr>
<td>Baby medicines</td>
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<tr>
<td>Chapstick / Lip balm</td>
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<tr>
<td>Contraceptives</td>
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<tr>
<td>Cosmetic products of any kind</td>
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<tr>
<td>Cleansers or soaps</td>
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<tr>
<td>Convenience items; scales, fans</td>
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<tr>
<td>magnifying glasses, foot insoles</td>
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<tr>
<td>Gloves</td>
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<tr>
<td>Dehydration drinks</td>
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<tr>
<td>Dry skin moisturizers/lotions</td>
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<tr>
<td>Deodorants</td>
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<tr>
<td>Dietary supplements</td>
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<tr>
<td>Eye and facial makeup preparations</td>
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<tr>
<td>Face cream</td>
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<tr>
<td>Feminine products</td>
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<tr>
<td>Fingernail polish</td>
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<tr>
<td>Food products or supplements</td>
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<tr>
<td>Grooming devices</td>
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<tr>
<td>Hair color / hair products</td>
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<tr>
<td>Herbal supplements</td>
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<tr>
<td>Lipstick</td>
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<tr>
<td>Men’s grooming</td>
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<td>Mouthwash</td>
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<tr>
<td>Perfumes</td>
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<tr>
<td>Replacement items; hearing aid batteries</td>
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<tr>
<td>Contact lens’ containers</td>
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<tr>
<td>Shampoo</td>
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<tr>
<td>Teeth whitening products</td>
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If you have any questions about your AgeWell New York OTC Card, please call:

**Member Services**
1-866-586-8044 or go to www.agewellnewyork.com

For OTC card services, including checking your balance and finding an accepting retailer call:

1-888-682-2400

AgeWell New York, LLC is a HMO plan with a Medicare contract and a Coordination of Benefits Agreement with New York State Department of Health. Enrollment in AgeWell New York, LLC depends on contract renewal. This information is not a complete description of benefits. Contact the plan for more information. This plan is available to anyone who has both Medical Assistance from the State and Medicare. This information is available for free in other languages. Please call customer service at 1-866-586-8044 or TTY 1-800-662-1220 seven days a week from 8:00 am to 8:00 pm Eastern Time or visit www.agewellnewyork.com AgeWell New York complies with applicable Federal civil rights laws and does not discriminate on the basis of races, color, national origin, age, disability, or sex. AgeWell New York cumple con las leyes federales de derechos civiles aplicables y no discrimina por motivos de raza, color, nacionalidad, edad, discapacidad o sexo. AgeWell New York 遵守適用的聯邦民權法律規定，不因種族、膚色、民族血統、年齡、殘障或別而歧視任何人。ATTENTION: If you do not speak English, language assistance services, free of charge, are available to you. Call 1-866-586-8044 (TTY: 1-800-662-1220). ATENCIÓN: si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame al 1-866-586-8044 (TTY: 1-800-662-1220). 注意：如果您使用繁體中文，您可以免費獲得語言援助服務。請致電 1-866-586-8044（TTY：1-800-662-1220).
AgeWell New York Medicare Advantage Prescription Drug Plans, Medicare-Medicaid Plan, and Managed Long Term Care Plan are designed to provide high quality and affordable health care coverage to help you feel well and live well in your home or community. Our plans are available to Medicare beneficiaries residing in the New York Metropolitan area including Westchester, Bronx, New York (Manhattan), Queens, Kings (Brooklyn), Nassau, and Suffolk counties.